

Keep your customers happy and your business healthy by complying with their MacroPoint Visibility Mandate



Increase Customer Satisfaction



Eliminate Manual Checks
Calls



Improve Operational Efficiency

Assigning tracking requests is a critical requirement for providing visibility to our mutual customer

What to expect...

- An introduction to how Descartes MacroPoint works
- Break down your responsibility when using Descartes MacroPoint
- Give you step by step instructions to effectively do so



How it works

A step-by-step breakdown of assigning your customer tracking request



Tracking Request

How to set up your load for tracking via email notification



MacroPoint - Carrier Tracking

① This mes	nessage was sent with High importance.		
From:	☐ MacroPoint LITE Alerts <macropointalertadmin@macropoint.com></macropointalertadmin@macropoint.com>		
To:	☐ Tracking@ outsidecarrier.com		
Cc:	ACTION DECLIECTED		
Subject:	ACTION REQUESTED		
	· · · · · · · · · · · · · · · · · · ·		
	N REQUESTED		
*****	**************************************		
From: 3PL			
To: Outside Carrier			
3PL load 5558919 requests that you set up MacroPoint location tracking.			
Please set this up immediately by clicking the link below and following the instructions provided.			
https://macropoint-lite.com/Secure/OrderSetup.aspx?Mode=CreateWithQuery&Data			
_	nge sent at the request of		
	3PL		
		ما د میم دام ما انتما د میمین ما میا	
msgid: I	I: LAN-5558919	ck on the link provided.	
		'	

You will receive an email asking to set up tracking

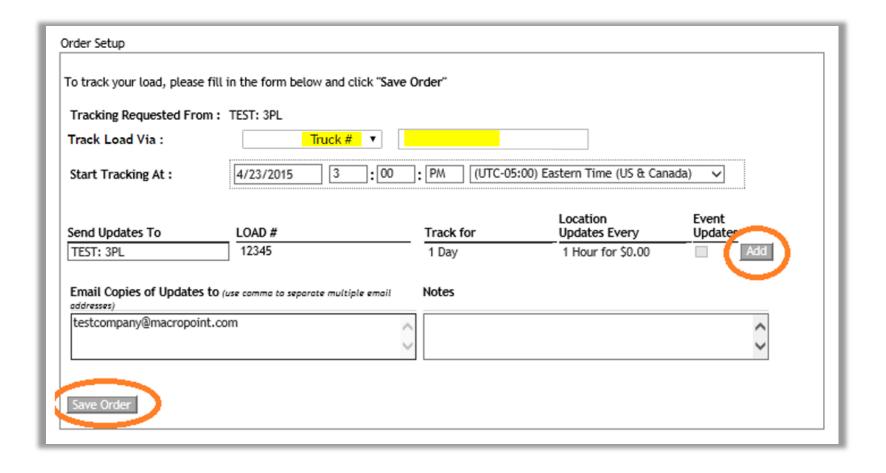


MacroPoint - Website Login

MACROPOINT	MAIN MENU
If you do not have a MacroPoint LITE Email Address Password Keep me signed in	

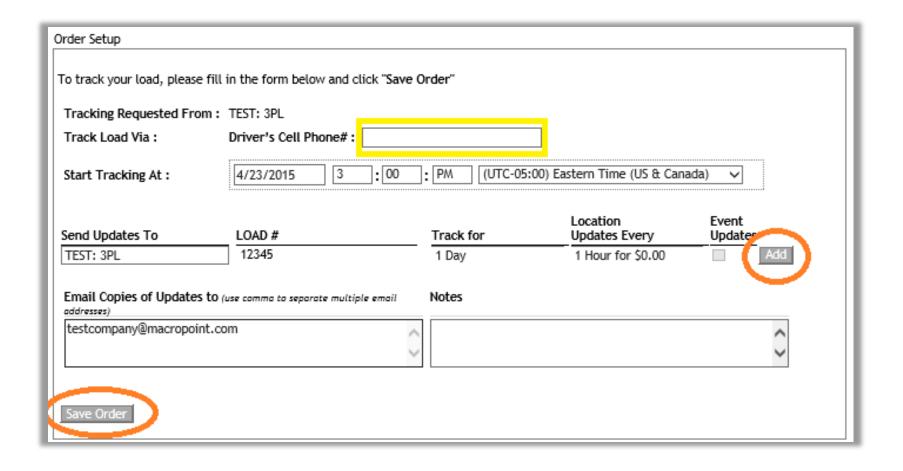
Log-in to www.MacroPoint-LITE.com

Track a Load – ELD/GPS New Setup



I. Load Information pre-populated 2. Enter the Driver's Truck#. 3. Click "Add" Then Click "Save Order"

Track a Load – Cell Phone Tracking New Setup



I. Load Information pre-populated 2. Enter Driver cell phone#. 3. Click "Add" Then Click "Save Order"

Alternative Tracking Assignment Options

How to set up your load for tracking via system login

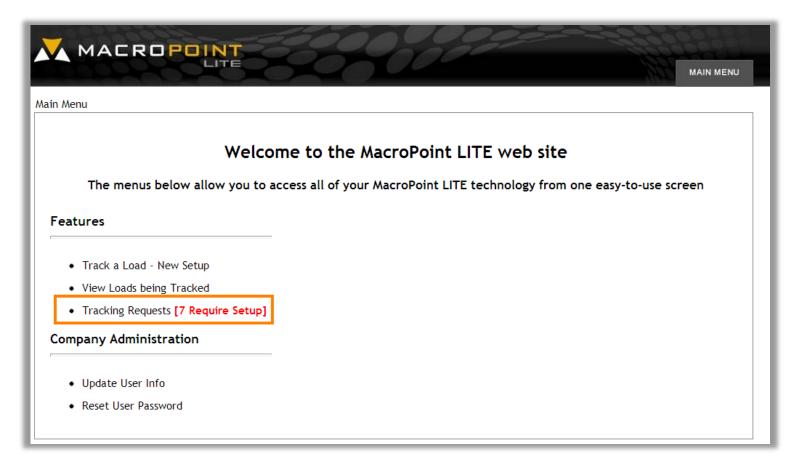


MacroPoint - Website Login

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If you do not have a MacroPoint LITE Email Address Password Keep me signed in	

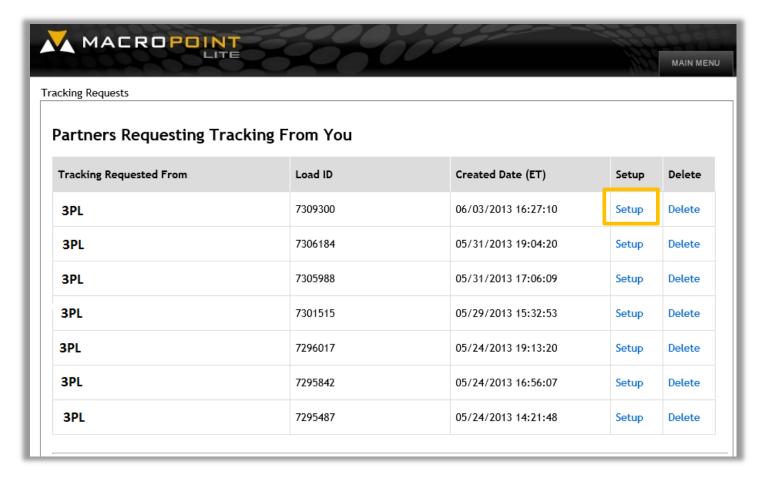
Log-in to www.MacroPoint-LITE.com

MacroPoint – Tracking Requests



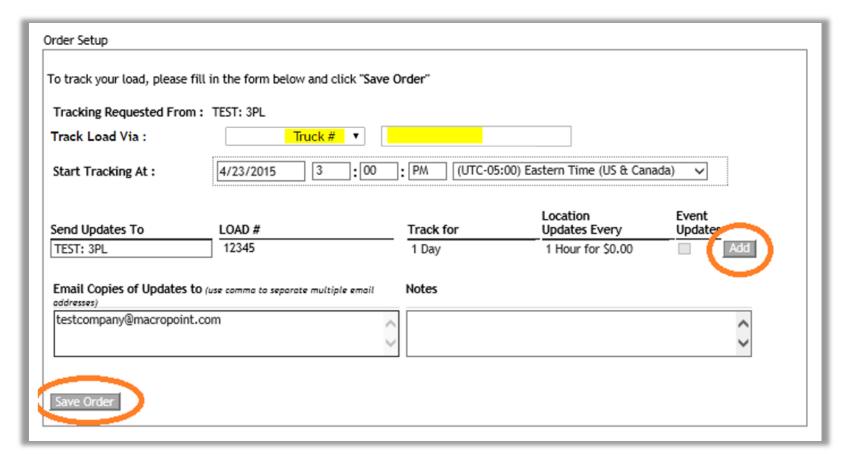
Click on Tracking Request

MacroPoint – View Tracking Sessions



Click on Setup

Track a Load –New Setup



I. Load Information pre-populated 2. Enter Tracking Info. 3. Click "Add" Then Click "Save Order"

Assigning tracking requests is a manual process but we do have an API available to automate the assignment.

If you'd like to implement this, please have your IT team contact our Carrier Onboarding team at MPActivations@descartes.com, and we can set you up for automation.

Thank you for your time!

DESCIRTES

UNITING THE PEOPLE & TECHNOLOGY THAT MOVE THE WORLD